

Our Return Policy is painless and simple. If you do not care for the item that was purchased please email us back with what you are looking for and we will get it done. Also, we will cover the cost of returns and ship the requested item to you within 14 days.

We make it easy to refund or exchange your item - simply email pbccorders@gmail.com for store credit towards a different price matched item or get your order refunded. No need to ship it back. Keep the original purchase and we'll send you an additional item for free. It's that easy.

If you're looking to return or exchange your order for whatever reason, we're here to help! We offer **free exchanges** or refunds within **10 days** of receiving your order. You can return your product for **store credit, a different product**, or a **refund** to the original payment method.

Please note the following exceptions to our return and exchange policy:

- Items outside of 10 days after sale window cannot be returned or exchanged
- Discounted items are final and cannot be returned or exchanged
- Returned items must have tags still on and be returned in original packaging
- Returned items must have no visible signs of wear or use
- If the item has been used, we will issue a store credit for the item you tried, but didn't like as long as you report the issue within 10 days of the day of purchase

To initiate a return or exchange, please complete the following steps:

1. Email pbccorders@gmail.com

2. Choose the products you wish to return or exchange from your order
3. Include your original order number
4. Describe the problem you experienced
5. A representative of our team will reach out to you with either exchange, refund or store credit information.

Additional Information:

- Refund, replacement product, or store credit on products purchased within 30 days will be issued within 48 hours
- Shipping is non-refundable
- There are no restocking fees
- Lost or damaged items? Email pborders@gmail.com for a replacement or refund.
- Do you have more questions? Email pborders@gmail.com with any questions or concerns.